

VMI's mission is to provide its clients in the Food and Health sectors **with mixing solutions and services** that enable them to grow their business and **improve their performance**, while taking into account their specific environmental concerns.

As a Hillenbrand Operating Company, VMI adheres to its values and supports its sustainability policy. To this end, we ensure the **sustainable and responsible development** of our activities with our **partners and employees**.

VMI's strategy is based on three key areas of focus, to which our QSE approach contributes.

1/ Sustainable growth of our activities

- ✓ Retain our customers by ensuring **consistent quality** of our products and services
 - ✓ Gather **customer satisfaction**,
- ✓ Analyze feedback and complaints and implement **corrective actions**

2/ Operational excellence

- ✓ **Continuously improve** our processes and organization
 - ✓ **Eliminate quality risks:** training, digitization, AI
 - ✓ Standardize our products
- ✓ Develop **eco-design and eco-use** of our equipment (Octopus)
 - ✓ Comply with regulatory requirements

3/ Collaboration and commitment

- ✓ Communicate the strategy and objectives to everyone
- ✓ Align individual objectives with the overall strategy
- ✓ **Train and support** individuals to ensure effective execution of tasks
 - ✓ Develop multifunctional teams
 - ✓ Assess risks and provide **safe working conditions**
- ✓ Understand and meet the **requirements of stakeholders**
 - ✓ Lead the CSR initiative
- ✓ **Protect the environment:** prevent pollution and promote waste recovery